

Welcome to National & Enterprise UMBC



On behalf of National Car Rental and Enterprise Rent-A-Car, we are delighted to provide **UMBC** with this informational document that outlines key programs and services that differentiate our brands in the car rental industry.

Reservations

1. Sign up for Emerald Club if you haven't done so already and add your Emerald Club Number into your travel profile. [Enroll Now](#)
2. Make reservations utilizing UMBC's customized reservation portal. [Reservation Portal](#)
 - For **Business** use reservations utilize account number **XZ18436** (already loaded into the Reservation Portal)
 - Includes Damage Waiver and Supplemental Liability Protection
 - For **Personal** use reservations utilize account number **XZ18394**
 - Does Not Include Damage Waiver and Supplemental Liability Protection
3. When booking National, make sure you book the midsize car class to ensure you are taking advantage of the free upgrades available through Emerald Aisle. [Emerald Aisle Tutorial](#)
4. One-Way reservations (airport to airport) should ALWAYS be reserved through the National brand.



Benefits of National

Emerald Club

- ✓ Counter bypass
- ✓ Vehicle choice
- ✓ Free upgrades
- ✓ Free rental days
- ✓ Drop & GoSM
- ✓ Emailed receipts
- ✓ Arrival and return alerts
- ✓ Status matching



Benefits of Enterprise

- ✓ Mileage reimbursement alternative
- ✓ Long-term rental discounts
- ✓ More than 5,500 locations in US
- ✓ Within 15 miles of 90 percent of the population
- ✓ Free pick-up from the office or home
- ✓ Pickup trucks, cargo vans, large passenger vans, etc.
- ✓ Large trucks, stake beds, cube trucks, etc. [Enterprise Commercial Trucks](#)
- ✓ [Enterprise Car Sales](#)



National – Status Matching Guide

National Emerald Club	Hertz Memberships	Avis Memberships
Emerald Club	Hertz Gold	Preferred
	Hertz #1	
Emerald Club Executive	Five Star Hertz Gold	Avis 1 st
Emerald Club Executive Elite	President Circle	Avis President Club

National Mobile App

Download the National Car Rental® app and tap into the power of more ease and convenience — all at your fingertips.

- ✓ Make, modify and cancel reservations.
- ✓ Find and map pickup and drop-off locations.
- ✓ See specials and deals that can be booked right from the app.
- ✓ Access roadside assistance and customer service.
- ✓ Track your past, current and future itineraries.
- ✓ Monitor and redeem your Free Rental Days.
- ✓ Manage your Emerald Club profile

Travel with the new National app and put speed and choice in the palm of your hand. It's available for download today!



Emerald Club Tiers



EMERALD CLUB TIER
Counter bypass
Choose any car
Pay the midsize rate
0-11 rentals or 39 days/ year



EXECUTIVE TIER
Premium access
Guaranteed upgrades
Faster rewards
12-24 rentals or 40-84 days/ year



EXECUTIVE ELITE TIER
Guaranteed car
FBO service
More free days
25+ rentals or 85+ days/ year

If you have specific questions relating to UMBC's corporate car rental program, please contact your Account Development Representative, Ali Willey, at Alisha.A.Willey@ehi.com. Emerald Club member services may be reached at 800-962-7070.

Emerald Club Rewards

- ✓ Use your Emerald Club number at both Enterprise and National Car Rental to earn free rental credits.
- ✓ EC rental credits are earned at a rate of one rental credit per rental or one rental credit for every 4 rental days on the same ticket.
- ✓ Credits earned towards free rental days at National Car Rental.

