

EHI Support Team

Account Development Representatives

AccountSupport@ehi.com

- General program questions
- Customer service concerns
- Special requests
- Claim/accident questions
- Citation/toll assistance
- Billing/invoice questions
- Receipt requests
- Emerald Club updates/upgrades
- Do Not Rent assistance
- Reservation changes
(send extensions requests to extensions@ehi.com)

Jeff Dietrich

Account Manager

Jeffrey.C.Dietrich@ehi.com

443-504-8824

- Account reviews
- Reporting requests
- Implementation material
- Cost containment strategies
- Special projects
- Contract questions/negotiations
- Assistance during sell outs
- Agreement renewals