

DATE: May 23, 2025

TO: All Prospective Offerors
Cc: Procurement File

FROM: Rosetta Butler, Executive Director of Procurement

RE: Bookstore Point of Sale (POS) & Inventory Management Solution
BC- 21433-B
ADDENDUM # 2

The following amends the above referenced solicitation documents. Receipt of this addendum must be acknowledged by completing the enclosed "Acknowledgement of Receipt of Addenda" form and submitting it along with your response to the University.

The due date and time for the response to be submitted to the University is **THURSDAY, MAY 29, 2025, by 2:00 p.m.** (EDT) to the issuing office.

I. The following questions were submitted for a response.

1. Question - Who is your current credit card gateway for POS?

Response: Worldpay/Omniflex.

2. Question - Who is your current credit card gateway for eCommerce? (If different from POS).

Response: Paymetric.

3. Question - Do you have a campus ID card that students can load value to and use as a tender in the store? If so who is the provider of that card and what version does the campus use?

Response: Yes. Currently with CBORD, running CS Gold version 8.0.15.29

4. Question - Can students use excess student aid as a tender at the store? What types of aid do students have and where does the student award data reside?

Response: Yes. We use Financial Aid and scholarships. We have a file we receive from The Office of Financial Aid that we dropped into the system, and it updates the information. For scholarships, we receive that information from Student Business Services and manually enter that into the SFA system of our current POS.

5. Question - Do students, or other customers, have open charge accounts for purchases other than student aid related?

Response: We have a deferred partial payment program. We are tracked by using the SFA system in our current POS. Also use the current POS SFA system for department charges.

6. Question - Who is your primary digital book provider?

Response: VitalSource.

7. Question - Do you have an in-house Inclusive/Equitable Access program, or do you partner with a 3rd party? If so, whom?

Response: We have an in-house program with contracted pricing but use Vital Source for ebook distribution and tracking.

8. Question - Do you have serialized inventory?

Response: No. We use barcodes and SKUs.

9. Question: Are you an Apple Authorized Reseller?

Response: No.

10. Question - If so, do you offer Device Enrollment Program (DEP) to your campus customers?

Response: No.

11. Question - Didn't find a specific number of POS for this RFP. Do you have any information about this?

Response: If this asks us the number of registers, we will need 6 fixed and 2 mobiles.

12. Question - In the requirements I found the following wording "The proposed solution shall be capable of processing in-store and online transactions". Please advise what is meant under "online transactions"?

Response: The provider will also have an online store model. Transactions processed through an e-commerce platform (Bookstore website). Secured check-out with guest check-out option and cart abandonment email reminder options.

13. Question - Do you have any additional requirements to POS software and/or use cases for this solution.

Response: Ability to process in-store transactions and robust mobile capabilities (use case: outdoor athletic concessions, book signings, etc.). Use cases include standard retail POS functionality: ability to sell, return, exchange merchandise using a variety of tender types. Ability to use discount codes and manual discounts. Ability to process rental inventory. Ability to build non-merchandise codes not tied to SKUs. Ability to process items using SKU, UPC, or ISBN.

END OF ADDENDUM #2, DATED 05/23/2025

PROPOSAL NO.: BC-21433-B**TECHNICAL BID DUE DATE:** THURSDAY, MAY 29, 2025, by 2:00 p.m. EDT**BID FOR:** Bookstore Point of Sale (POS) & Inventory Management Solution**NAME OF BIDDER:** _____**ACKNOWLEDGEMENT OF RECEIPT OF ADDENDA**

The undersigned, hereby acknowledges the receipt of the following addenda:

Addendum No. 1 dated 5/13/2025 Addendum No. 2 dated 5/23/2025 Addendum No. dated

As stated in this Addendum, this form is to be returned with your response.

Signature_____
Printed Name_____
Title_____
Date**SUBMIT THIS FORM WITH BID/PROPOSAL**